



The Second Temporary Australian Orphanage Museum at 62 Mckillop St, Geelong

Care Leavers Australasia Network 2019 – 2020 Annual Report

Contents

3

24

Contact CLAN	Executive Officer's Report	3
Phone: 1800 008 774	About Us, Our Mission and What We Offer	5
Website: www.clan.org.au	CLAN's Committee	6
Email: support@clan.org.au	CLAN's Patrons	7
Twitter: CLAN_AU	CLAN's Volunteers	8
	CLAN's Team	9
Head Office, Sydney	Australian Orphanage Museum	11
30 Columbine Avenue Bankstown NSW 2200	COVID-19	13
	Protests	14
Melbourne Office, Ross House	Care Leaver Human Rights Redress Report	15 15
247 Flinders Lane	Socials	16
Melbourne VIC 3000	Elderly Care Calls	18
The Australian Orphanage Museum 62 McKillop Street Geelong VIC 3220	CLAN Birthday Cards	18
	Membership Renewal Comments	19
	CLAN's Charter of Rights in Records	20
	Counselling Report	22
	Casework Report	23

Financial Report

Please send all mail to:

Georges Hall NSW 2198

CLAN PO Box 164

President's Report



President's Report

It has been a great honour to be the President of CLAN the past 12 months. What a year it's been with COVID19, we have missed out on our socials & protests & even having to postpone our 20th Anniversary, however CLAN will be celebrating our 21st Anniversary in 2021. I look forward to meeting many Clannies & your ART work at the event.

Our last protest was the Red Mass in late January held in both Sydney & Melbourne Thank you to everyone who attended. CLAN continues to work tirelessly for all Care Leavers human rights. Redress is front & centre as we continue to advocate the Government & all the States for improvements.

I would like to extend my thanks to all the staff for their commitment to CLAN & Clannies We couldn't do it without you. A special thanks to our decimated Committee & their hours of Voluntary work to make CLAN the unique organisation it is Run by Care Leavers for Care Leavers. Finally, thanks to our membership base, which is strong & loyal.

Looking forward to an exciting 2021, on & on CLAN we stand.

Robert House President

Executive Officer's Report



Hello All, What an eventful year we have had since the last Annual Report.

In 2019 CLAN moved into our own offices—the Yellow House in Bankstown, NSW. At the same time, because we needed additional space which wasn't available in the Yellow House, we moved CLAN's National Library and the Australian Orphanage Museum to Geelong. Thank you to all the staff in Sydney, especially Janis for all the packing she did many months prior to the big move. It took three

big trucks to bring it down to Geelong.

We found a house to rent in McKillop Street, Geelong, and soon began the huge task of unpacking. My sincere appreciation to DHHS worker Michaela Hart for her expert but voluntary work in the setting up of the Museum in time for the official opening on 19th October which was attended by nearly 100 people—Clannies, politicians, public servants and other supporters of CLAN. Our Patron Richard Marles MP for Corio did the honours, paying tribute to the historically important work of CLAN.

The library of 600 books was set up in a separate room organised by Sara our Melbourne Counsellor and volunteer Margaret Bowman. My sincere thanks to Sara and Margaret.

We opened the Museum on 12 October 2019 and between then and 8 July 2020—when the Covid19 pandemic forced us to close—we had 159 visitors to the Museum. Most visitors sign the Visitors' Book and

many leave generous comments about their experience of the visit. People have called in and donated an array of items—such as photos, personal history memorabilia, and war service pay books belonging to deceased Care Leavers. Apart from being the temporary site for the Museum and Library, McKillop Street also serves as an office and meeting place in addition to the Melbourne and Sydney offices.

Even though we had COVID to deal with in Victoria, where the tightest restrictions were imposed, the work of CLAN continued unabated. Our staff still produced and posted a newsletter every two months. Calls were made in May to every member to see how they were coping with the virus and just to keep in touch. The feedback we had was very positive, but it was clear as time moved on that Care Leavers were doing it tough not being able to get together with one another, family and friends. We are all looking forward to being able to get back to normal when we can meet up again.

CLAN also sent out a Redress survey earlier this year and, while we are still working on the results, the information has already proved useful in advocating for changes to what is proving to be a very unsatisfactory Scheme. We hope to have the final results of the Survey by the end of November. Counsellors are also busy providing support and assisting Care Leavers by completing Redress applications. Many applicants ask CLAN to be their nominee for Redress and that has entailed many hours of extra work making sure that the best possible outcome is achieved.

Membership continues to grow across Australia. However, there are still some states and territories who do not support CLAN's work financially—WA, Tasmania, Queensland, NT and ACT. It's very unfair that NSW, Victoria, SA and the Commonwealth are subsiding those states. We will continue to work on the laggards to make sure they pull their weight too. Thank you to the Federal Government and the Department of Social Services, NSW Department of Communities and Justice, the Victorian Department of Health and Human Services and the South Australian Government Department of Child Protection, we appreciate the funding that you give us in order to help Australian Care Leavers.

I want to end my report by thanking the Committee for their unwavering and committed support over last 12 months. Thank you to all the staff for your support and keeping CLAN at the forefront of advocacy and support for Care Leavers in what has been a challenging year. Sometimes simple words say it best.

It is an honour to be trusted by Care Leavers to do this job.

Hooroo Leonie Sheedy **CEO**





A special thank you to John, Robert, Vlad, Roman & Warren for hanging "The Raft of CLAN" and the Royal Commission sign.

About Us

Care Leavers Australasia Network CLAN is a national, independent, peak membership body which represents, supports and advocates for people who were raised in Orphanages, Children's Homes, Missions & Foster Care within Australia and New Zealand. CLAN has been operating since 2000 with offices in Sydney and Melbourne. Being raised without your own family has lifelong impacts which require dedicated Care Leaver informed support services.

Our Mission

CLAN's mission is to listen, hear, believe and acknowledge Care Leavers experiences in order to raise awareness about the abuse, neglect and trauma we suffered as well as the ongoing consequences of our past treatment.

We support all Care Leavers and their families through free face-to-face or telephone counselling and provide assistance in obtaining records and assist Care Leavers with Redress applications. We advocate for justice and Redress for ALL Care Leavers.

We strive to document and preserve our history as well as our personal experiences and accounts through The Australian Orphanage Museum located in Geelong.

What We Offer

CLAN offers free telephone counselling to any Care Leaver or a family member of a Care Leaver and face-to-face counselling to anyone who resides in Sydney, Melbourne or Geelong. You do not need to be a member to speak to one of our counsellors.

CLAN also offers:

- Information about the National Redress Scheme
- Support and assistance with Redress applications
- Counselling and Advocacy with Redress
- Social Events in every state
- A bi-monthly newsletter, The Clanicle
- Help to obtain your State Ward or Home files
- Assistance to find Home friends
- Photo Gallery for Care Leaver members only
- The only place in Australia where you can have your childhood account published in The Clanicle
- CLAN also operates our Australian Orphanage Museum and library now located in Geelong.
- Advocacy for Care Leaver issues in all States and continuing the fight for Justice & Redress for ALL forms of Abuse, Neglect & Child Labour
- We send CLAN members birthday cards
- Help to obtain your State Ward or Home files
- Help to apply for Parents War Service Records

CLAN's Committee

CLAN held the AGM in Geelong on the 9th of November 2019 where the CLAN Committee for 2020 was elected.

Thank you to the Clannies who came along to give their support on the day. We would also like to thank the outgoing committee and our past president Vlad Selakovic, who held the position for three years.

Congratulations to the new CLAN Committee for 2019-2020, we thank you all for your voluntary work and your tireless support to CLAN.



CLAN President - Robert House Robert is a NSW Care Leaver who joined the Committee in 2018. He has organised Art exhibitions for CLAN at the 10th, 14th and 15th Anniversaries.



Treasurer - Stewart Quinn
Stewart has been the Treasurer
since November 2016. A longtime member of CLAN, he also
volunteered in the Australian
Orphanage Museum,
cataloguing items in our
collection and ehive.



Vice-President - Frank Golding Frank has been Vice-President since the 2014 AGM. He has been influential in effectively educating and raising awareness on Care Leaver matters. He is the author of a book titled "An Orphans Escape"



Pat Griffiths
Pat has been a CLAN volunteer
for 16 years. She continues to
take minutes for our monthly
committee meetings.

Secretary & Public Officer -



McNair
Pat has been CLAN's eyes in New
Zealand over the past
few years. She has been
great in promoting CLAN and its
work in New Zealand.

Committee Member NZ - Pat



Committee Member - Rhonda Janetzki

Rhonda has been influential in raising awareness and educating various institutions as well as individuals in the Albury/Wodonga region. She also holds socials in Wodonga.



Committee Member - Carolyn Frawley

Carolyn organises CLAN socials in Cairns, QLD, and is a great promoter of CLAN and its work. She has been a committee member for some years.



Committee Member Glen Cooper

Glen is a Care Leaver from NSW; Glen joined the committee in 2019. He has a degree in history and a strong interest in Child Welfare History.

CLAN's Patrons

CLAN's wonderful Patrons over the years have offered their continued support to Care Leaver issues. We would like to acknowledge and thank them.



Commissioner Bob Atkinson

Former Police Commissioner and Commissioner for the Royal Commission into Institutional Responses to Child Sexual ABuse



Hon. Jason Clare, MP Member for Blaxland, NSW



Hon. Steve Irons, MP Member for Swan, WA



Hon. Jenny Macklin, MP Former Member for Jagajaga, VIC



Hon. Richard Marles, MP Member for Corio, VIC



Senator Claire Moore Former Senator for QLD



Hon. Tanya Plibersek, MP Member for Sydney, NSW



Hon. Amanda Rishworth, MP Member for Kingston, SA



Hon. Bill Shorten, MP Member for Maribyrnong, VIC Opposition Leader



Hon. Malcolm Turnbull, MPFormer Prime Minister
Former Member of Parliament, NSW



Hon. Ken Wyatt AM, MP Member for Hasluck, WA Minister for Indigenous Health Minister for Senior Australians and Aged Care



Left to Right: Rhonda Janetzki Committee Member, Leonie Sheedy CEO of CLAN, Frank Golding Vice President, John Eren MP for Lara, Richard Marles MP for Corio and ex MP Jenny Macklin at CLAN's opening of the Australian Orphanage Museum in Geelong on the 19th of October 2019.

CLAN's Volunteers

CLAN would like to thank all volunteers for their time and helping hands throughout the year, we appreciate all of our volunteers' hard work, dedication, and commitment. Also Thank you to Lyn, Les and Rosemary for doing media interviews, very appreciated.

A big congratulations to the 2018 Volunteer of the Year Award recipients:

- Brian Cherrie from Frankston VIC for being a great supporter of our silent protests and socials
- Carolyn Frawley from Cairns QLD for coordinating the CLAN socials in Cairns and a volunteer Committee Member for many years.



Thank you to Richard Marles MP for Corio, our patron for attending the AGM in Geelong and for giving out the Volunteer of the Year awards to Brian from Frankston VIC and Carolyn from Cairns QLD



Our new honour board with names of the past Presidents, Volunteer of the Year Awards and CLAN members who have received an Order of Australia Awards.





Thank you, Graham from Techno Plastics of Dandenong, for donating 50 blue chairs to CLAN and thank you to Robert, Lenny and Margaret for unpacking them.

Meet the CLAN Team



CEO Leonie Sheedy

Thank you to all the staff for all the hard yakka and patience with the moves and the packing and unpacking many, many boxes for the move to the yellow house and Geelong. I really appreciate the support you all gave to me.

Leonie Sheedy CEO of CLAN + Co - Founder



Office Manager
Julie Evans
Bankstown



Senior Counsellor Kristen Harris Bankstown



Head Counsellor Natalie Wallace Bankstown



CounsellorSara Wulf
Melbourne



Caseworker
Alex Taffe
Geelong



Receptionist

Donna Berkhout

Bankstown



Receptionist
Janis Ishak
Sydney



Website Manager
Lillian Gray
Geelong

CLAN's TEAM

Julie Evans Office Manager/Accounts Manager

Julie has worked for CLAN for 12 years and has held several roles in this time. Julie started out as a Personal Assistant to Co - Founders Leonie and Joanna. As CLAN grew, Julie took on the role of Accounts Manager. Since this time, Julie has also taken on the responsibility of being CLAN's Office Manager to ensure everything at CLAN is running smoothly. She already had an extensive background in accounts and administration before joining CLAN. Julie continues to support the Executive Officer, Leonie Sheedy as well as the CLAN Staff and the smooth running of the CLAN headquarters.

Natalie Wallace - Head Counsellor Sydney

Natalie has worked at CLAN for the past 11 years as a counsellor. Natalie's educational background is in Psychology, but she has also done training in process psychology/counselling, trauma informed counselling, and narrative therapy. The counsellor role has incorporated many jobs, not only telephone and face to face counselling, but also casework, advocacy, general support, as well as writing submissions to Government and non-government agencies. She has also been involved in supporting CLAN members and other Care Leavers through the Royal Commission process. Natalie is also the Royal Commission Administrator which involves coordinating CLAN's funding responsibilities

Kristen Harris - Senior Counsellor Sydney

Kristen has worked at CLAN for the past 6 and a half years with an educational background in Psychology. She provides telephone counselling or face to face counselling in Sydney as well as advocacy & support for Care Leavers and their families. Kristen does CLAN's submissions responding to Royal Commission publications and issues papers. Sara Wulf Counsellor Melbourne at Ross House

Sara Wulf - Counsellor Melbourne

Sara has worked at CLAN since May 2019 and provides telephone counselling or face to face counselling in Melbourne and Geelong. She also provides advocacy & support for Care Leavers and their families. All three counsellors have assisted many Care Leavers to complete their Redress applications.

Janis Ishak

Janis has worked at CLAN for nearly 9 years, her duties include helping callers with their enquiries, counselling appointments, notifying members of events/socials etc. held at CLAN by email & telephone. Janis assists with Library cataloguing and co-ordinates ehive for the Australian Orphanage Museum collection. Janis produces the Clanicle for publication, printing, and mail out.

Donna Berkhout

Donna has worked at CLAN for the past 9 months as the Receptionist answering the telephone helping callers with enquiries, books in appointments for the Counsellors / Redress, sends the birthday & greeting cards to the Clannies and general admin duties. Donna provides Care Calls to the Clannies especially during the COVID-19 and Lockdown. Donna also assists with ensuring that the Clanicles get printed, folded and mailed out to the Clannies each and every issue!

Lillian Gray

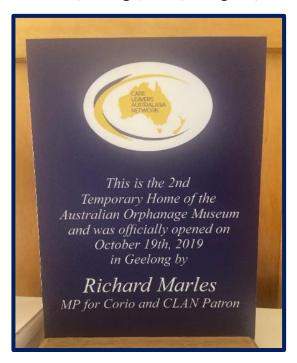
Lillian has worked at CLAN since February 2020, she works on the CLAN website, constantly adding new content. Lillian also looks after CLAN's library.

Alex Taffe - Caseworker

Alex has worked at CLAN since May 2020, she is the caseworker at CLAN who helps care Leavers to request records from past providers. Alex monitors and responds to the CLAN support emails and completes admin duties in the Geelong office.

Australian Orphanage Museum

We moved the Australian Orphanage Museum to Geelong in July 2019. This second temporary home of the Australian Orphanage Museum was held on Saturday the 19th of October 2019 our Patron Richard Marles MP for Corio opened it. It was great to also have our two other Patrons Steve Irons MP for Swan WA & ex MP Jenny Macklin. Derryn Hinch & John Eren MP for Lara also attended. Many Clannies came from Melbourne, Bendigo, Colac, Birregurra, Ballarat and Kyabram for the opening.





A huge thanks to Michaela Hart an archivist of Vic Department of Health & Human Services She donated a number days to work volunteer & set up the orphanage Museum. She truly cares about our precious items & our history.







Some yucky medicines given to children in orphanages and Children's Homes

Australian Orphanage Museum

Since 12/10/19 - 8/7/20 there have been 159 visitors to the Museum, however due to COVID19 we closed the Museum on the 8/7/2020. We have also been given objects for the Museum such as photos, suitcases, a jug & a bowl. Thank you to those who have donated your precious items.



Clannies on 19/10/2019 when we opened the Australian Orphanage Museum



Steve Irons, Sylvia 90yrs & Eric cut the cake for the opening of the Australian Orphanage Museum in Geelong.

Some Comments from our Visitors Book

I was moved to tears to learn of this hidden part of Australia's history. Even as a counsellor it was incredibly shocking for me to hear and read of the immense complex trauma and abuse that too many children suffered while in the "care" church. This amazing museum is a testament to the incredible work and dedication of CLAN. These stories must continue to be shared and acknowledged. – Louise 10/1/2020 Sydney

Came here & Never felt so sad. If there is a God, he should be ashamed - Laurie 12/1/2020

Came to look at the museum, brought back a lot of memories. This museum is needed to show people the type of mistreatment that was handed out to children. – David 14/1/2020

Many pieces triggering many memories. Thank you for collecting and keeping some things sacred and safe. - Angela 14/1/2020

To all Clannies with love and admiration for your determination. All Australians need to know the truth and because of you, they can. – Jenny Macklin & Ross Turner – Our Patron

The Museum is great, so very lovely – Tim, a Care Leaver

Thank you for all the blood, sweat and tears that have gone into telling such a hard but important and valuable story. I found refuge in Geelong and healing and can only hope those who visit have the same experience. All my love – Katie, South Dakota USA

COVID-19

Due to COVID-19 Restrictions and social distancing rules and masks that were imposed on 21 March, we were unable to hold any further protests or socials. Majority of our CLAN staff began working from home.



We had special CLAN masks made that cost \$10 and \$2 postage.

Restrictions were especially tight in Victoria where it was not possible to meet face to face for many months.

Janis and Donna in Sydney called every Care Leaver member in May to check in on them, it became clear that the longer the Covid-19 pandemic went on the more many Clannies felt socially isolated, not being able to see their family members, friends and fellow Clannies. We understand many think of CLAN as their family. The Clannies were called a second time in September to see how they were going.

We would like to thank all Clannies who kept in touch via Twitter, Instagram, email and snail mail. We certainly missed seeing you.

Thank you to all the CLAN staff for battling away from home doing a wonderful job under tough circumstances.



Committee Member Carolyn in her CLAN mask



Alex and Leonie doing CLAN work and socially distancing and wearing their masks at home in Geelong.



Committee Member Rhonda and Roy with their new CLAN masks



Clannies Karen and Stefan in Wodonga with their CLAN masks.

Protests

Thank you to everyone who have come and supported us with our Protests in rain, hail or shine!!

You are very brave Care Leavers. Due to COVID-19 Restrictions placed upon us, we were unable to hold public gatherings such as Protests or Socials. Our last protests were the Red Mass which were held in Sydney and Melbourne in January 2019.

WA

- Wednesday November 27th, 2019 – New Norcia – CLAN supported WA Clannie Dallas on the Healing Walk for Survivors and placed ribbons on the fences at New Norcia and Bindoon Boys Home, which was 60 miles from Perth

Victoria

- Tuesday January 28th, 2020 - St. Patrick's Cathedral, Melbourne – Red Mass Protest

NSW

- Monday February 3rd, 2020 at 8am—St. Mary's Cathedral, Sydney – Red Mass Protest CLAN asked that those attending wear Red on the day - CLAN believes it is a conflict for judges, barristers and lawyers to be attending these Catholic Mass. There must be separation between Church & State

Sydney Red Mass Protest







Melbourne Red Mass Protest







WA Protest at Bindoon Protest





Care Leavers Human Rights

On October 8th, 2019 CLAN protested outside the Australian Human Rights Conference in Sydney called "Free and Equal". A ticket cost \$260, well above the means of Care Leavers. It is long overdue for the Australian Human Rights Commission to respect Care Leavers Human Rights, their culture, their identity and be a champion for Care Leavers Human Rights. We look forward to the day Rosalind Croucher, President of the Australian Human Rights Commission respects our Human Rights.



Redress Report

Care Leavers have been apologised to in 2009 by Prime Minister Kevin Rudd and Opposition Leader Malcolm Turnbull; and in 2018 by Prime Minister Scott Morrison and Opposition Leader Bill Shorten.

They believed Care Leavers and apologised for all the crimes committed against us. The Royal Commission investigated the crimes committed against Care Leavers. The Commission earned Care Leavers' trust and they too believed Care Leavers. **But the National Redress Scheme doesn't believe us.**

CLAN has helped well over 100 Care Leavers to apply for Redress. And the list is growing longer each week.

We act as nominees and go in to battle for them if things go wrong. And they often do go wrong. The National Redress Scheme is seriously flawed, and we are lobbying continuously for changes. Some of the key issues we want changed include:

- REDRESS IS CAUSING HARM
- The appalling application form and the long delays in processing claims
- The forensic and unnecessary investigations that are offensive and intrusive
- Indexing prior payments taxing the poorest of abuse victims
- The secret assessment matrix and unpublished rules
- Inconsistent decisions made by assessors who are unaccountable

Early payments for elderly and frail Care Leavers so they get justice before they die.

Since 2016 CLAN has been Nominees for 104 Care Leavers 34 of 104 were assessed at \$150,000 but only 18 actually received \$150,000 for the crimes committed on them as children in Orphanages, Children's Homes, Missions and Foster Care



Socials

NSW

Saturday 27th July 2019 – CLAN office Bankstown – Opening Yellow House!!
Thursday 29th August 2019 – CLAN office Bankstown Wednesday 9th October 2019 – CLAN office Bankstown

Wednesday 9th October 2019 – CLAN office Bankstown Friday 8th November 2019 – CLAN office Bankstown Sunday 8th December 2019 – CLAN office Bankstown Tuesday 18th February 2020 – CLAN office Bankstown

NSWFar North Coast

Sunday 18th August 2019 – South Grafton Sunday 6th October 2019 – Bongil Bongil National Park Sunday 1st December 2019, Boambee East Sunday 16th February 2020 – Butterfly House, Bonville

Newcastle

Tuesday 3rd September 2019, Newcastle Leagues Club Tuesday 29th October, 2019 – Newcastle Leagues Club Tuesday 17th December 2019 – Newcastle Leagues Club Tuesday 18th February 2020 – Newcastle Leagues Club Tuesday 17th March, 2020 – Newcastle Leagues Club

Melbourne

Thursday 11th July 2019 – Ross House Melbourne Wednesday 2nd October, 2019 Ross House, Melbourne Sunday 15th December 2019 Ross House, Melbourne Monday 10th February, Ross House, Melbourne

Geelong

Friday 16th August 2019 – 62 McKillop St, Geelong Tuesday 22nd October 2019 – 62 McKillop St, Geelong

Wodonga (Border)

Sunday 28th July 2019, Platinum Brew Sunday 25th August, 2019, Platinum Brew Sunday 22nd September, 2019, Platinum Brew Sunday 24th November, 2019, Platinum Brew Sunday 23rd February 2020, Platinum Brew

Hobart

Thursday 19th December, 2019 Island Espresso



CLAN's 1st Mildura Social



Vic Minister for Health Jenny Mikakos MP attended CLAN's Valentine's Day social in Geelong 14th of February 2020



Tasmania Social, 19th of December 2019

Perth

Monday 12th August 2019, — Citiplace Community Centre Tuesday 29th October 2019, Citiplace Community Centre Tuesday 26th November 2019, Citiplace Community Centre Monday 9th December, 2019, Citiplace Community Centre Monday 16th March, 2020, Citiplace Community Centre

Adelaide

Saturday 27th July 2019 – Metropolitan Hotel, Adelaide Saturday 12th October 2019 – Metropolitan Hotel, Adelaide Saturday 29th February 2020, Metropolitan Hotel, Adelaide

Brisbane

Saturday 10th August 2019 – Duck Pond, Palmwoods Saturday 30th November 2019, Cleveland Point Recreation reserve,

Saturday 8th February 2020, Crystal Creek QLD Saturday 7th March 2020, Crystal Creek QLD

Cairns

Sunday 14th July 2019 – Cairns RSL Club Sunday 11th August 2019 – Cairns RSL Club Sunday 8th September 2019 – Cairns RSL Club Sunday 13th October 2019 – Cairns RSL Club Sunday 10th November 2019, Cairns RSL Club Sunday 9th February 2020, Cairns RSL Club Sunday 8th March 2020 Cairns RSL Club

Thank you to all our CLAN social coordinators

Thank you to Julie from QLD, Sue from WA, Liz from SA, Margaret from Coffs Harbour, Yvonne from Sydney, Rhonda from Wodonga, Carolyn from Cairns, & Pat from New Zealand for all your efforts in organising CLAN socials



Sydney Santa Tony & Melbourne Santa David



QLD Social



Newcastle Social



WA Social



Sydney Christmas Party 8th December 2019

Elderly - Care Calls 2019 - 2020

Every couple of weeks Janis from our Sydney office completes care calls - just to check on Care Leavers and see how they are doing as many live alone and are isolated. There are 50 Clannies that we call on a regular basis.

This is in addition to the two rounds of phone calls we made to all Clannies to check on how they were faring during the Covid-19 pandemic (as mentioned above).

BIRTHDAY CARDS SENT TO CLANNIES

Many Care Leavers never received Birthday Cards when we were children. In acknowledging this, CLAN makes a determined effort to send a Birthday Card to all Clannies on their special day. CLAN sends approximately 35 Birthday Cards each month to Care Leavers across Australia and New Zealand. It's lovely to hear how people feel about receiving these birthday cards. This is a small selection of the emails and notes we receive.

A Huge Thanks to our Clannies who handmake our birthday cards; Julie QLD, Gwen ACT and Trish QLD.





Thank you very much CLAN for your lovely and thoughtful birthday card -Priscilla SA

Thank you so much for my birthday card. It means so much to have a birthday. Thank you for all your wonderful work. God Bless and keep you all- *Kathleen WA*

Thank you once again for the wonderful support that you offer. I could not have survived without your help. My birthday card was great. Thanks muchly- **Judith NSW**

Thank you for the exquisite handmade birthday card, it was a joy to receive. - Yvette NSW

Thank you for posting me a birthday card. It was very thoughtful of you all. - Alan NSW

Thank you for my Birthday Card, it is a lovely thing CLAN does – Marilyn QLD

Membership Renewal Comments 2020

- Thanks for assistance in the past and thanks for my get-well card, Regards to the caring staff Grace
 NSW
- Dear CLAN, "I got it "! And a huge thank you for the assistance rendered over many years, mostly through the Clanicle. Thank you once again. **Geoff WA**
- I found my talk with Sara was very helpful, Thanks Pauline VIC
- Not happy with what I received from Redress. After what I had been through, but had to sign! John
 WA
- Many thanks for all you do for us Clan members we wouldn't be where we are today without our Great CLAN. Alan WA
- Thank you for everything you have done for me. I will always be grateful Vicki VIC
- Keep up the good work. Thank you. Barry NSW
- Thank you for everything you do for me and all Care Leavers Margaret QLD
- I think you are doing a wonderful job for the care leavers fighting for rights and finding people. I will always be grateful for your help finding me so I could see my sister Rosa before she passed away. Thank you. *Mary VIC*
- Hoping you are all well. You are always there for when we care leavers have any problems in our lives from the past. Many thanks for all your advice and help through the years. *Alan NSW*
- Thank you sincerely for your ongoing support. Appreciated Pamella NSW
- I love CLAN, they have helped me in a lot of ways Lori QLD
- Thanks to all who helped me. I got my funding nearly doubling what I was previously receiving and it is being put into good use more hours and proper equipment *Lesley VIC*
- I have loved the connection between me and CLAN. You have made it a lot easier for me and for that I thank you *Ian WA*
- Just keep doing what you are doing. You are a big help to me Michael VIC
- Thank you all for looking out for me Patsy TAS
- Re Sandra Radford. I was moved by her story. My story is so different from hers. I spent 4 years at St. Josephs Croydon then 4 years at St. Josephs Lane Cove and they were sad years but nowhere as traumatic as Sandra's. I am sure all Clannies wish her well it's so hard to recover *Renee ACT*

CLAN Charter of Rights in Records Revised 19 October 2020

Framing Rights

CLAN's Charter is consistent with the four Framing Rights of the proposed National Charter of Lifelong Rights

- Participation
- Memory
- Identity and
- Accountability

The Charter is an ethical extension of the rights of the child to the adult the child has become, and a response to the current needs of people who were institutionalised as children. Rights are warranted on the contemporary rationale for retaining historic personal records in archives, namely to help the person the record is about to exercise their right to:

- Make meaning of the circumstances of their childhood
- Connect, if still possible, with family and community
- Seek redress and other remedial action for abuse or neglect and
- Regain control over the records made about them in their childhood.

The CLAN Charter includes

- Participatory rights
- Access and Disclosure rights and
- Privacy and safe recordkeeping rights.

Participatory Rights in Recordkeeping

Right 1: The right to a comprehensive and authentic record

Personal records should have contained key documents including—but not limited to—the person's birth certificate, the names and last-known addresses of members of the person's family, any court orders or documents related to the reasons for the person's placement, all medical and educational histories, the names of all people who visited the child during their time in custody, all documents related to transfers to other institutions including foster families and reports of all incidents, responses and decisions affecting child safety and wellbeing. Where there are gaps in the record, the agency has a duty to try to rectify the situation.

Right 2: The right to additional support where historic records have been lost, are incomplete, or inadequate.

- Archivists and other support personnel have a duty to search for and identify other archived records that may be relevant to the person's childhood experience to assist in providing a more complete narrative.

Right 3: The right to contribute to the record

- Children placed in the custody of institutions and agencies should have been informed of their right to contribute to their record, and to be helped to create a personal collection of items such as relevant photographs of people, events and places that were central to their time in 'care'. This right was usually not respected.

Right 4: The right to challenge, correct or complete childhood records

- When a record is incomplete, inaccurate or misleading, contains gratuitous personal judgments or opinions and uses language that is offensive, the person the record is about has the right to challenge, amend, add to, or complete the record, and archivists and records holders should inform them of this right and encourage and support them to exercise this right.

Right 5: The right to control the use of personal records

- Given that historical childhood records were made without the consent and knowledge of children in 'care', the
 person the record is about has the right to refuse to have those records released to others if there is a credible
 fear that doing so will compromise their human rights or those of others.
- The person the record is about has the right to make their wishes known as to intergenerational access to their records. This right should be respected but should not nullify the competing right of others with a valid claim to access the record into the future.

Agency in Access and Disclosure

Right 6: The right to know what records have been made and archived.

Agencies holding records should be proactive in disclosing what records they hold.

Right 7: The right to full access

- Full access must be given unless contrary to law. Where a record is withheld or redacted, the decision-maker should give specific explanations and the person requesting the record has the right to appeal such decisions.
- No request for records should be influenced by consideration of any real or perceived conflict of interest or administrative difficulties.
- Originals of personal documents such as family letters and photographs should be provided to the person, and copies kept in archival collections.

Right 8: The right to timely access through informal or administrative processes.

- Archivists, record-holders and support workers must expedite all requests for access to personal records using the maximum flexibility available under the law. Special consideration should be given to the frail, elderly, and those involved in litigation or redress claims.
- Legacy systems that operate with inefficient and outmoded finding, indexing, digitising, and cross-referencing tools should be resourced to remedy their deficiencies.

Right 9: The right to support in accessing, interpreting and understanding personal records

- Persons seeking personal records should be assisted to interpret the record with issues like historical context and unfamiliar or technical terminology.
- Persons seeking personal records have the right to request and be provided with a records advocate or other expert in locating, understanding and challenging records

Privacy and Safe Recordkeeping Rights

Right 10: The right to privacy and to safe and secure storage and handling of personal records

- Personal records should only be used for the purposes set out in the Framing Rights (above) except where the subject of the records gives their informed consent for other uses.
- Persons seeking personal records have the right to a safe, secure, and trusted infrastructure for managing, preserving, certifying, and transmitting their records.
- No records should be destroyed or otherwise disposed of except in accordance with the law.

A huge thanks to our Vice President Frank Golding OAM for his efforts on the CLAN Charter of Rights in Records, it can also be located on the CLAN website.

Counselling Report

It has been another busy year for the CLAN Counsellors. This year the counsellors were again heavily involved with completing National Redress Scheme applications as well as keeping up with the demand of general counselling. Their roles and responsibilities have shifted to accommodate the issues that Care Leavers have faced progressing through the Redress Scheme process. As a result, the counsellors have continued to navigate the complexities surrounding the scheme, as well as provide ongoing counselling, support and advocacy.

CLAN also conducted a survey in to the National Redress Scheme, which was distributed to all members to allow them the opportunity to provide their views on Redress. The Counsellors have also supported Care Leavers to complete these surveys. This remains ongoing.

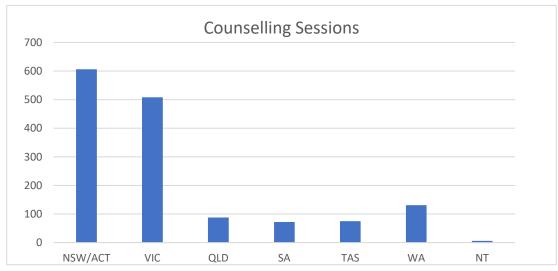
With two full-time and one part-time counsellor, in the past year the three counsellors have collectively completed 1480 counselling sessions. The counsellors have also completed 66 Redress Forms, and since the commencement of the Redress scheme to date, CLAN is Redress Nominee for just over 140 Care Leavers. There have also been 10 submissions/grant applications completed.

The Counselling service is open to Care Leavers and their families, conducting both face-to-face and telephone counselling in Bankstown, Melbourne and Geelong. Our telephone service is very beneficial to the elderly, unwell, or those living in remote and regional locations as it allows for counselling in the comfort and privacy of their own homes.

Not only does CLAN provide counselling, the counsellors have also supported Care Leavers and their families with:

- Completing National Redress Scheme applications,
- Advocating and support through the NRS process,
- Facilitating the Direct Personal Response following NRS outcomes,
- Conversing and advocating with Centrelink & Department of Housing,
- Writing support letters,
- Writing submissions,
- Applying for grants,
- Assisting to complete Redress Surveys,
- Assisting with Victims Compensation Schemes,
- Support through Civil Cases and Court Cases,
- Help with locating and completing paperwork for various agencies,
- Locating records,
- Support through reporting their abuse to the Police.

Kristen Harris - Senior Counsellor Sydney

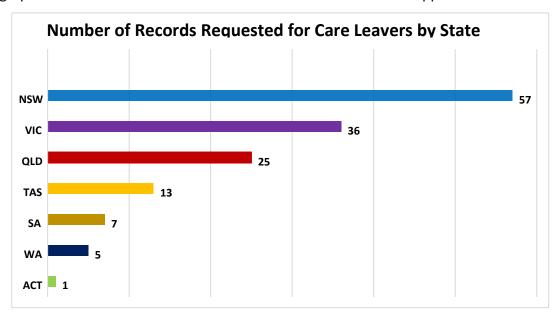


Casework Report

CLAN assists many Care Leaver's to get their State Ward Records and Home Records, we also assist with family history research. CLAN assisted 144 Care Leavers this past year and we still have the battle of redactions in each state. In the last 12 months we have requested and sent out 30 War Service Records.



The graph below indicates the State and Territories which CLAN has applied to:





Victorian Care Leaver Dad's War Service Records show he was a Prisoner of War and was incarcerated in Changi POW camp.



Charles Clark
Care Leaver's Dad

FINANCIAL REPORT FOR THE YEAR ENDED 30 JUNE 2020

Liability limited by a scheme approved under Professional Standards Legislation

The accounts were audited by MK Nominees & Association Pty Ltd of Sydney, NSW and follow on the next page. The budget for 2019/2020 has been approved and adopted by the Committee.

INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2020

2020 2019 Note \$ \$

Your Committee submit the financial report of the Care Leavers Australasia Network Incorporated for the financial year ended 30 June 2020.

Board Members

The names of Committee members throughout the year and at the date of this report are:

Frank Golding

Patricia Griffiths

Rhonda Janetzki

Glen Cooper

Stewart Quinn

Robert House

Principal Activities

The principal activities of the association during the financial year were the provision of support, advocacy, research and training network for people who grew up in Australian orphanages, children's Homes, foster care and other institutions.

Significant Changes

No significant change in the nature of these activities occurred during the year.

Operating Result

The surplus for the year amounted to \$2,528,670.57.

Signed in accordance with a resolution of the Members of the Committee.

Stewart Leun

Board Member:

Stewart Quinn

Board Member:

Robert House

INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2020

	Note	2020 \$	2019 \$
		*	*
INCOME			
Government Funding			
Docs NSW		157,420.97	142,920.29
DHS Victoria		181,167.05	172,528.85
DSS Funding Activity 1		160,710.00	159,292.50
Govt SA		-	15,000.00
DSS Royal Comm Funding		-	230,660.00
Redress Support Services DSS		840,820.00	369,659.28
Restore Consortium Vic		129,999.99	43,333.37
Grant Museum		2,004,500.00	4,500.00
	•	3,474,618.01	1,137,894.29
Donations		29,355.02	32,839.42
Membership Fees		10,954.51	7,919.79
·	•	3,514,927.54	1,178,653.50
OTHER INCOME	•		
Centrelink Parental Leave		-	5,754.80
nsurance Proceeds		-	4,750.47
Bank Interest		5,415.19	6,292.84
Cash Flow Boost		50,000.00	
Miscellaneous Income		10,624.90	7,453.25
Profit on Sale of Non-current Assets		6,351.66	
		72,391.75	24,251.36
CYDENDITUDE		3,587,319.29	1,202,904.86
EXPENDITURE Advertising		980.73	936.92
Bank Charges & Merchant Fees		28.07	422.63
Cleaning		876.63	1,981.75
Computer Software & Maintenance			
Conferences & Courses		4,524.29 1,310.02	3,162.91 1,945.00
Consultancy		4,000.00	24,115.00
Depreciation & Amortisation		10,278.00	
Gas		574.72	11,684.00 349.75
Gas General Expenses		40,497.21	12,772.72
•		40,497.21	467.94
Hall Hire Expenses Insurance		31,859.52	19,424.58
Insurance Interest Paid			13,424.30
		29,564.89	2.750.00
_egal & Accounting Expenses		5,750.00	2,750.00

INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2020

Note	2020 \$	2019 \$
Licences & Fees	250.09	652.02
Light & Power	3,015.70	4,119.83
Library Expenses	126.93	222.79
Motor Vehicle Expenses	5,798.94	6,002.74
Museum Expenditure	16,256.16	4,688.57
Payment Dire Circumstances	4,894.02	3,617.27
Printing & Stationery	47,138.76	30,560.76
Promotion & Marketing	7,661.00	7,520.21
Rates & Taxes	12,600.11	129.96
Relocation Expenses	4,492.73	7,976.55
Rent	72,524.82	61,990.80
Salaries & Wages	647,954.90	600,992.54
Security Costs	1,010.91	-
Staff Amenities	437.08	320.00
Subscriptions	530.54	1,513.40
Supplies	9,614.03	2,492.37
Supervision	2,595.00	2,890.00
Superannuation Contributions	60,541.61	56,219.69
Telecommunications	8,878.40	10,613.34
Travel & Accommodation	12,799.83	20,338.46
Waste Disposal	710.42	569.87
Website Upgrade	8,160.00	6,218.18
	1,058,648.72	909,662.55
Surplus for the year	2,528,670.57	293,242.31
Retained funds at the beginning of the financial year	739,378.10	446,135.79
Retained funds at the end of the financial year	3,268,048.67	739,378.10

BALANCE SHEET AS AT 30 JUNE 2020

	Note	2020 \$	2019 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents		1,175,758.70	620,152.86
Trade and other receivables	2	46,004.56	7,407.90
Inventories	3	231.48	219.21
TOTAL CURRENT ASSETS		1,221,994.74	627,779.97
NON-CURRENT ASSETS			
Property, plant and equipment	4	2,934,099.26	1,012,894.96
TOTAL NON-CURRENT ASSETS	•	2,934,099.26	1,012,894.96
TOTAL ASSETS		4,156,094.00	1,640,674.93
LIABILITIES CURRENT LIABILITIES			
Trade and Other Payables		114,956.47	111,932.86
Employee benefits	5	29,363.97	29,363.97
TOTAL CURRENT LIABILITIES		144,320.44	141,296.83
NON-CURRENT LIABILITIES			
Borrowings		743,724.89	760,000.00
TOTAL NON-CURRENT LIABILITIES	•	743,724.89	760,000.00
TOTAL LIABILITIES	•	888,045.33	901,296.83
NET ASSETS		3,268,048.67	739,378.10
MEMBERS' FUNDS			
Retained earnings	6	3,268,048.67	739,378.10
TOTAL MEMBERS' FUNDS	-	3,268,048.67	739,378.10

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2019

1 Statement of Significant Accounting Policies

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act NSW. The Committee has determined that the association is not a reporting entity.

The financial report has been prepared in accordance with the requirements of the Associations Incorporation Act NSW and the following Australian Accounting Standards:

AASB 110: Events after the Balance Sheet Date AASB 116: Property, Plant and Equipment

AASB 119: Employee Benefits

AASB 1031: Materiality

No other applicable Accounting Standards, Australian Accounting Interpretations or other authoritative pronouncements of the Australian Accounting Standards Board have been applied.

The financial report has been prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report:

Inventories

Inventories are measured at the lower of cost and net realisable value. Cost of inventory is determined using the first-in-first-out basis and are net of any rebates and discounts received.

Plant and Equipment

Plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment.

Depreciation

The depreciable amount of all plant and equipment is depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2019

Employee Benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Employee benefits expected to be settled more than one year after the end of the reporting period have been measured at the present value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to employee wage increases and the probability that the employee may satisfy vesting requirements. Cashflows are discounted using market yields on high quality corporate bond rates incorporating bonds rated AAA or AA by credit agencies, with terms to maturity that match the expected timing of cash flows. Changes in the measurement of the liability are recognised in profit or loss.

Taxes

Income Tax

No Income Tax is payable by Care Leavers Australasia Network Incorporated as Section 50-5 of the Income Tax Assessment Act 1997 exempts Charitable Institutions from Income Tax

Goods & Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of goods and services tax, except:

- (i) where the amount of GST incurred is not recoverable from the Australian Tax Office. It is recognised as part of the cost of acquisition of an asset or as part of an item of the expense.
- (ii) receivables and payables are shown inclusive of GST.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

		2020 \$	2019 \$
2	Trade and Other Receivables		
	Current		
	Tax clearing account	37,305.82	-
	Input Tax Credits	8,698.74	7,407.90
		46,004.56	7,407.90
3	Inventories		
	Current		
	Orphans of the Living	191.94	219.21
	CLAN Caps	39.54	-
		231.48	219.21
4	Property, Plant and Equipment		
	Land and Buildings		
	Expenditure Museum	2,088.32	2,088.32
	Land & Buildings	2,896,311.03	991,744.33
Tot		2,898,399.35	993,832.65
	Total Land and Buildings	2,898,399.35	993,832.65
	Motor Vehicles	32,143.11	36,174.79
	Less: Accumulated Depreciation	(2,862.00)	(27,144.00)
		29,281.11	9,030.79
	Furniture & Fixtures	28,735.80	33,943.52
	Less: Accumulated Depreciation	(22,317.00)	(23,912.00)
		6,418.80	10,031.52
	Total Plant and Equipment	35,699.91	19,062.31
	Total Property, Plant and Equipment	2,934,099.26	1,012,894.96

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

		2020	2019
		\$	\$
5	Employee Benefits		
	Current		
	Provision for Annual Leave	49,401.31	49,401.31
	Provision for Personal and Carers Leave	42,490.57	42,490.57
	Provision for Long Service Leave	29,363.97	29,363.97
	Total Employee Benefits	121,255.85	121,255.85
6	Retained Funds		
	Retained funds at the beginning of the financial year	739,378.10	446,135.79
	Net surplus attributable to the association	2,528,670.57	293,242.31
	Retained funds at the end of the financial year	3,268,048.67	739,378.10

STATEMENT BY MEMBERS OF THE COMMITTEE

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Board the financial report as set out on pages 1 to 9:

- 1. Presents a true and fair view of the financial position of Care Leavers Australasia Network Incorporated as at 30 June 2020 and its performance for the year ended on that date.
- 2. At the date of this statement, there are reasonable grounds to believe that Care Leavers Australasia Network Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

President:

Robert House

Treasurer:

Stewart Quinn

Xewart Leun

Dated this 30th day of September 2020

Report on the Audit of the Financial Report

Qualified Opinion

As is common for organisations of this type, it is not practical for the association to maintain an effective system of internal control over donations, subscriptions, sales and fundraising activities until their initial entry into the accounting records. Accordingly, our audit in relation to such revenue was limited to amounts recorded and banked. We are therefore unable to express an opinion on the completeness of the funds raised.

Auditor's Opinion

In our opinion except for the matter referred to in the preceding paragraph, the financial report presents fairly, in all material respects the financial position of Care Leavers Australasia Network Incorporated as at 30 June 2020 and of its financial performance for the year ended in accordance with the accounting policies described in Note 1 to the financial statements, and the Associations Incorporations Act NSW 2009.

Basis for Opinion

We have conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the association in accordance with the auditor independence requirements of the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter- Basis of Accounting

We draw attention to note 1 to the financial report, which describes the basis of accounting. The financial report is prepared to assist the association to meet the requirements of the Associations Incorporation Act 2009. As a result, the financial report may not be suitable for another purpose. Our report is intended solely for the association and should not be distributed to or used by parties other than the association. Our opinion is not modified in respect to this matter.

Responsibilities of Management and those Charged with Governance

Management is responsible for the preparation and fair presentation of the financial report in accordance with the Associations Incorporation Act 2009 and for such internal control as management determines is necessary to enable the preparation of the financial report is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the association's financial reporting process.

Auditor's Responsibility for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

Name of Firm: Maynard Kearns

Chartered Accountants

Name of Principal:

Kirk Maynard

Address: Suite 6 Level 1, 432 Chapel Road Bankstown NSW 2200

Dated this 30th day of September 2020

Liability limited by a scheme approved under Professional Standards Legislation In January 2020 5 car loads of Clannies drove to Senator Anne Ruston's electorate office in Renmark South Australia to protest about all manner of things about Redress. We spent a night in Mildura and met Clannies there. Huge thanks to Ian aged 84 who drove from Adelaide to Renmark.

It was 43 degrees in the shade. Appreciation to Rhonda, Roy, David, Pam, Craig and Vlad for your support. CLAN will continue to protest when it is safe to do so.

We will never give up advocating for the Human Rights of all Care Leavers and Justice and Redress for you ALL.







